

# Bus Etiquette and Safety



Canadian Natural

Thank you for helping make the ride enjoyable and safe for all passengers!

## BE SAFE

- **At Bus Stop ~ form an orderly line, first come, first to board bus. Please be considerate of the person in front of you.**
- Buckle Up Please!
- Use the handrail when getting on or off the bus ~ **3 point contact**.
- The first two seats, on each side behind the driver will be free of overhead lighting and the use of electronic devices. This is to help prevent distraction to the drivers.
- Disembarking passengers must walk to the nearest corner or walkway *before* crossing the street. *Do not cross in front of a bus at any time.* Wait until the bus has moved away.
- When walking in the aisle, *please carry your briefcase or bag in front of you* and not over your shoulder to prevent injury to fellow passengers.
- Keep the aisle clear.

## BE COUNTED

- Wear your Site Access ID tag so that it is clearly visible to the bus driver.
- New Hires: Once at the CNRL Site, disembark at the first stop JPM Corral / MRM Corral and proceed to the turnstiles where access can be granted by contacting Security via the intercom adjacent to the gate or by calling 780-713-4777.

## BE COURTEOUS

- Passengers rely on the bus ride as personal down time; respect for your fellow passenger's personal comfort is appreciated.
- PLEASE – keep cell phone conversations short and quiet.
- Keep ALL conversations to a minimum.
- Volumes of electronic devices (Music or Video Devices) should be minimal.
- Keep seats in an upright position while passengers are getting on or off the bus. If you recline the seat back, be sure to do it gently, thus preventing injury to the passenger behind you.
- When selecting a seat, please move to the inside seat to make room for other passengers. If you prefer an aisle seat, stand up and allow other passengers to access the inside seat.
- Only one (1) seat per person. Please do not occupy a seat for your personal effects (i.e. briefcase, bags, etc). Overhead Luggage racks are provided for your storage needs.
- Please do not wear excessive perfumes or deodorants
- Please do not smoke in or near the bus shelters
- **Do not** wear dirty clothes while traveling on the bus.
- **Do not** put your feet on the seats.

## BE COMFORTABLE

- Respectfully request the driver to adjust the heat or air conditioning when necessary.
- Report any mechanical or comfort concerns to your driver.

Download the Diversified mybusroute app for stop information or check out [www.mybusroute.ca](http://www.mybusroute.ca) detailed routing information.

Having trouble? Visit the Diversified Transportation YouTube Channel for video for instructions

<https://www.youtube.com/diversifiedtransportation>